

Asymptotic Risk Analysis for Trust and Reputation Systems

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Trust and Reputation Systems: decision support tools used to drive parties' interactions on the basis of parties' reputation.

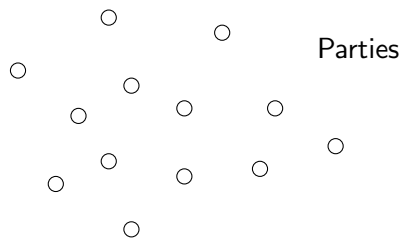
Examples: eBay, TripAdvisor, Amazon, iTunes Store, Android Store, ...

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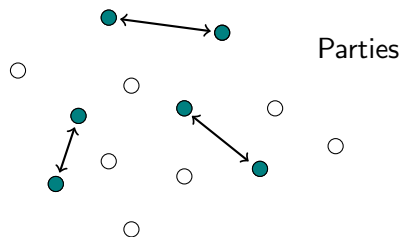
Goal: to assess confidence in the decisions calculated by trust and reputation systems.

Example: A Generic Trust and Reputation System



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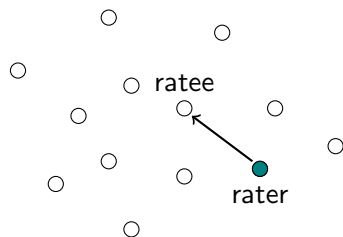
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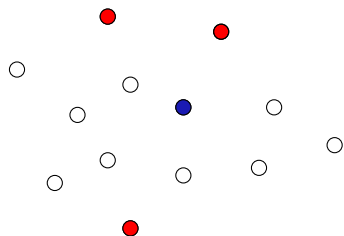
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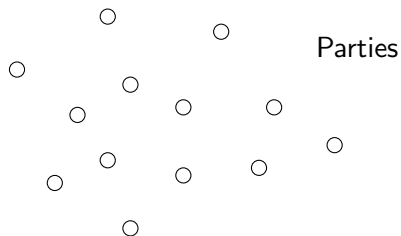


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Computational Trust: parties' trustworthiness is evaluated on the basis of parties' past behaviours.

Probabilistic Trust: party's behaviour can be modeled as a probability distribution, drawn from a given family, over a certain set of interaction *outcomes*.

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The simplest case is to assume a set of binary outcomes representing *success* and *failure*.

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Goal: the task of computing reputation scores boils down to inferring the *true* distribution's parameters for a given party.

Principal questions

- How do we quantify the *confidence* in the decisions calculated by the system?
- How is this confidence related to such parameters as *decision strategy* and *number of available ratings*?
- Is there an optimal strategy that maximizes confidence as more and more information becomes available?

In order to answer these questions, we are interested in:

- a general framework to analyse probabilistic trust systems based on **bayesian decision theory**
- **loss functions** for evaluating decisions' consequences, $L(\cdot, \cdot)$
- **expected** and **worst-case loss**, respectively $r^n(\cdot, \cdot)$ and $w^n(\cdot)$, for quantifying confidence in the systems
- expressions for the **limit value** as $n \rightarrow \infty$ and the **rate** of convergence

- 1 Formal Set Up
 - Loss and Decision Functions
 - Evaluation of Decision Functions
- 2 Results
- 3 Examples
- 4 Conclusions

Observation framework: describes how observations are probabilistically generated.

Observation framework: $\mathcal{S} = (\mathcal{O}, \Theta, \mathcal{F}, \pi(\cdot))$

- \mathcal{O} is a finite non-empty set of *observations*
- Θ is a set of *world states*, or *parameters*
- $\mathcal{F} = \{p(\cdot|\theta)\}_{\theta \in \Theta}$ is a set of probability distributions on \mathcal{O} indexed by Θ
- $\pi(\cdot)$ is an a priori probability measure on Θ

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Assumption: the sequence $o^n = (o_1, \dots, o_n)$ is a realization of a random vector $O^n = (O_1, \dots, O_n)$, where the r.v. O_i 's are i.i.d. given $\theta \in \Theta$

Example: $\mathcal{S} = (\mathcal{O}, \Theta, \mathcal{F}, \pi(\cdot))$

A simple possibility is to assume a set of binary outcomes, representing *success* and *failure*, $\mathcal{O} = \{o, \bar{o}\}$, generated according to a Bernoulli distribution:

$p(o|\theta) = \theta$ and $p(\bar{o}|\theta) = 1 - \theta$, where $\theta \in \Theta \subseteq (0, 1)$.

Example: $\mathcal{S} = (\mathcal{O}, \Theta, \mathcal{F}, \pi(\cdot))$

Another possibility is to rate a service' quality by an integer value in a range of $n + 1$ values, $\mathcal{O} = \{0, 1, \dots, n\}$. In this case, we can model parties' behaviour by binomial distribution $\mathcal{B}in(n, \theta)$, with $\theta \in \Theta \subseteq (0, 1)$.

The probability of an outcome $o \in \mathcal{O}$ for an interaction with a party with a behaviour θ is $p(o|\theta) = \binom{n}{o} \theta^o (1 - \theta)^{n-o}$.

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Decision functions: formalise the decision-making process. For any n , a decision function is a function $g^{(n)} : \mathcal{O}^n \rightarrow \mathcal{D}$.

Two main types of decisions

- Evaluate party's behaviour (reputation).
- Predict the outcome of the next interaction.

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Examples

$$ML, g^{(ML)}(o^n) = \arg \min_{\theta} D(t_{o^n} || p(\cdot | \theta))$$

$$MAP, g^{(MAP)}(o^n) = \theta \text{ implies } p(\theta | o^n) \geq p(\theta' | o^n) \text{ for each } \theta' \in \Theta$$

Loss functions: evaluate the consequences of possible decisions associating a loss to each decision, $L(\cdot, \cdot) = \Theta \times \mathcal{D} \rightarrow \mathbb{R}^+$.

$L(\theta, d)$ quantifies the **loss incurred** when making a decision $d \in \mathcal{D}$, given that the real behaviour of the party is $\theta \in \Theta$.

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Assumption: for each $\theta \in \Theta$, we assume a decision $d_\theta \in \mathcal{D}$ exists that minimizes the loss given θ

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Examples

Norm-1 distance, $L(\theta, \theta') = \|p(\cdot|\theta) - p(\cdot|\theta')\|_1$

KL-divergence, $L(\theta, \theta') = D(p(\cdot|\theta') \| p(\cdot|\theta))$

Decision framework: describes how decisions are taken.

Decision framework: $\mathcal{DF} = (\mathcal{S}, \mathcal{D}, L(\cdot, \cdot), \{g^{(n)}\}_{n \geq 1})$

- $\mathcal{S} = (\mathcal{O}, \Theta, \mathcal{F}, \pi(\cdot))$ is an observation framework
- \mathcal{D} is a decision set
- $L(\cdot, \cdot) = \Theta \times \mathcal{D} \rightarrow \mathbb{R}^+$ is a loss function
- $\{g^{(n)}\}_{n \geq 1}$ is a family of decision functions, one for each $n \geq 1$,
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Reputation framework $\rightarrow \mathcal{D} = \Theta$ **Prediction framework** $\rightarrow \mathcal{D} = \mathcal{O}$

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Frequentist risk: for a parameter $\theta \in \Theta$, the frequentist risk associated to a decision function g after n observation is just the expected loss computed over \mathcal{O}^n ,

$$R^n(\theta, g) = \sum_{o^n \in \mathcal{O}^n} p(o^n | \theta) L(\theta, g(o^n)).$$

Intuition: expected loss for a fixed behaviour θ

Evaluation of Decision Functions

Bayes risk: is the expected value of the risk $R^n(\theta, g)$, computed with respect to the a priori distribution $\pi(\cdot)$,

$$r^n(\pi, g) = \mathbb{E}_\pi[R^n(\theta, g)] = \sum_{\theta} \pi(\theta)R^n(\theta, g).$$

The *minimum bayes risk* is defined as $r^* = \sum_{\Theta} \pi(\theta)L(\theta, d_\theta)$.

Intuition: calculating the expected loss of the system considering user's belief over possible behaviours.

Worst risk: is the maximum risk $R^n(\theta, g)$ over possible parameters $\theta \in \Theta$,

$$w^n(g) = \max_{\theta \in \Theta} R^n(\theta, g).$$

The *minimum worst risk* is defined as $w^* = \max_{\theta \in \Theta} L(\theta, d_\theta)$

Intuition: maximum expected loss over all possible behaviours

Evaluation of Decision Functions

Limit values: we study the behaviour of bayes and worst risk when an increasing number of ratings is available ($n \rightarrow \infty$).

Exponential convergence: limit values for both risks are achievable exponentially fast ($2^{-n\rho}$).

Rate: the exponent ρ determine how fast the limit is approached.

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Best achievable rate: (for any decision function) the upper bound is the least Chernoff Information

Theorem

if $\lim r^n(\pi, g) = r^*$ then

$$\text{rate}(r^n(\pi, g)) \leq \underbrace{\min_{\theta \neq \theta'} C(p_\theta, p_{\theta'})}_{\text{least Chernoff Information}}$$

Similarly for the worst risks w^n and w^* .

Asymptotically optimal: both MAP and ML are asymptotically optimal decision functions

Theorem: g either MAP or ML

$$\lim_n r^n = r^* \quad \text{and} \quad \text{rate}(r^n) = \min_{\theta \neq \theta'} C(p_\theta, p_{\theta'})$$

Similarly for w^n .

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Example 1: System assessment

Peers' behaviour: Bernoulli distribution $\mathcal{B}(\theta)$ over the set $\mathcal{O} = \{0, 1\}$.

Parameters set: Θ is a discrete set of N points $0 < \gamma, 2\gamma, \dots, N\gamma < 1$, for a positive parameter γ .

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Loss function: $L(\theta, \theta') = \|\rho(\cdot|\theta) - \rho(\cdot|\theta')\|_1$.

Decision function: g is a ML reputation function.

Priori distribution: uniform distribution $\pi(\cdot)$ over Θ .

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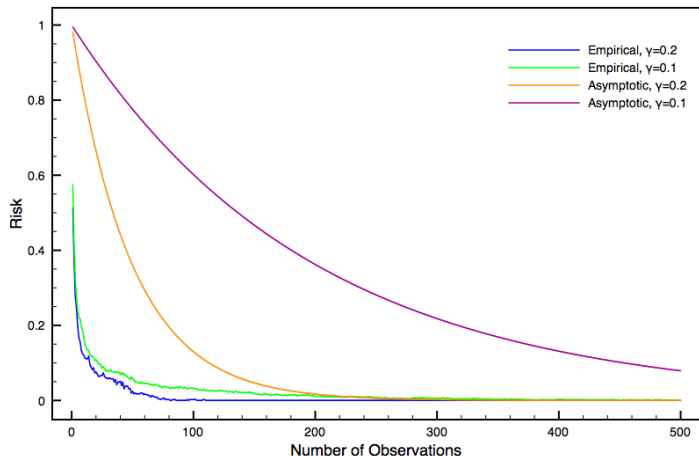
Goals:

- Study the rate of convergence of the risk functions depending on γ .
- Compare the analytical approximations of the risk functions with the empirical values.

$$r^n \approx r^* + 2^{-nR} \quad \text{and} \quad w^n \approx w^* + 2^{-nR}$$

where $R = \min_{\theta \neq \theta'} C(p_\theta, p_{\theta'})$

Example 1: System assessment



Intuition: for large values of γ , the incurred loss will be exactly zero. For small values of γ , the incurred loss will be small but nonzero in most cases.

Example 2: System assessment

Peers' behaviour: Bernoulli distribution $\mathcal{B}(\theta)$ over the set $\mathcal{O} = \{0, 1\}$.

Parameters set: $\Theta = \{0 < \gamma, 2\gamma, \dots, N\gamma < 1\}$, for fixed $\gamma = 0.2$.

Loss function: $L(\theta, \theta') = \|\rho(\cdot|\theta) - \rho(\cdot|\theta')\|_1$.

Decision functions: g^1 ML and g^2 MAP

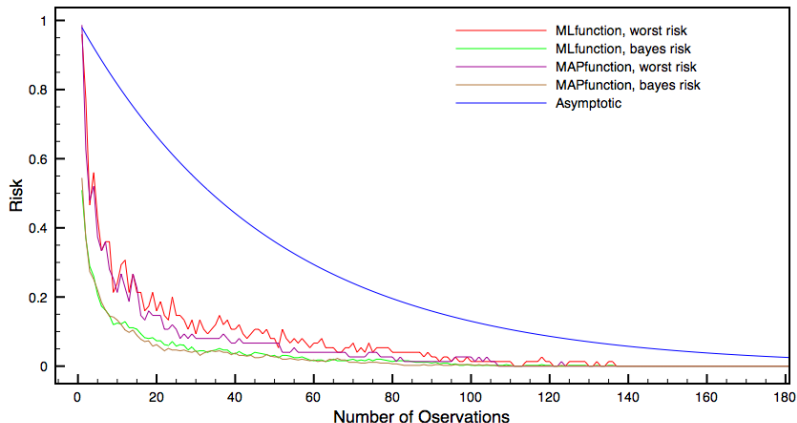
Priori distribution: binomial distribution centered on the value $\theta = 0.5$, $\mathcal{B}in(|\Theta|, 0.5)$.

Example 2: System assessment

Goal:

- Analyse a system with respect to the use of different reputation functions.

Example 2: System assessment



Intuition: MAP takes advantage of the a priori knowledge represented by $\pi(\cdot)$

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- We proposed a framework based on bayesian decision theory to analyse trust and reputation systems
- We examined the behaviour of two risk quantities: bayes and worst risks to quantify confidency in system's decisions.

Our results allow to characterize the asymptotic behaviour of probabilistic trust systems :

- showing how to determine limits value of both bayes and worst risks, and their exact exponential rates of convergence
- showing that ML and MAP decision functions are asymptotically optimal

- Extend the present framework to different data models, with rating values released in different ways. (e.g. parties under- or over-evaluate their interactions)
- How to evaluate the fitness of the model to the data actually available.

Thank you for your attention